



Health and Wellbeing Board
9 June 2016

Surrey Footprint Digital Roadmap – Status Update

Purpose of the report: Scrutiny of Services and Budgets

A detailed report on the Surrey Digital Roadmap was brought to the Health and Wellbeing Board on 10 March 2016. This paper provides an update on the approach, scope, timing and current project status of delivering the Surrey footprint Digital Roadmap since March. As far as possible it does not duplicate the information supplied in the March report. It is recommended that this report is read in conjunction with the Surrey Footprint Digital Roadmap - Status Update considered by the Health & Wellbeing Board at its meeting on 10 March 2016 (**Annex 5**).

Recommendations:

It is recommended that the Health and Wellbeing Board:

- i. agree the summary Local Digital Roadmap; and
- ii. receive the final Local Digital Roadmap for comment ahead of submission and that authority to approve the Local Digital Roadmap be delegated to the IM&T Programme Director in consultation with the Co-Chairs of the Board.

Introduction:

1. This paper provides an overview and update of progress to date of the Surrey Digital Roadmap programme which will develop a technology roadmap to achieve the aims set out in the “Five Year Forward View” and further detailed in “Personalised Health and Care 2020” aligned to the Sustainability and Transformation Plans (STPs).
2. NHS England (NHSE) released three guideline documents that the Local Digital Roadmap (LDR) is being developed in accordance with. The three documents are:
 - NHSE published Estates and Technology Fund guidance on (3 May)
 - NHSE published Digital Roadmap guidelines on (29 April)

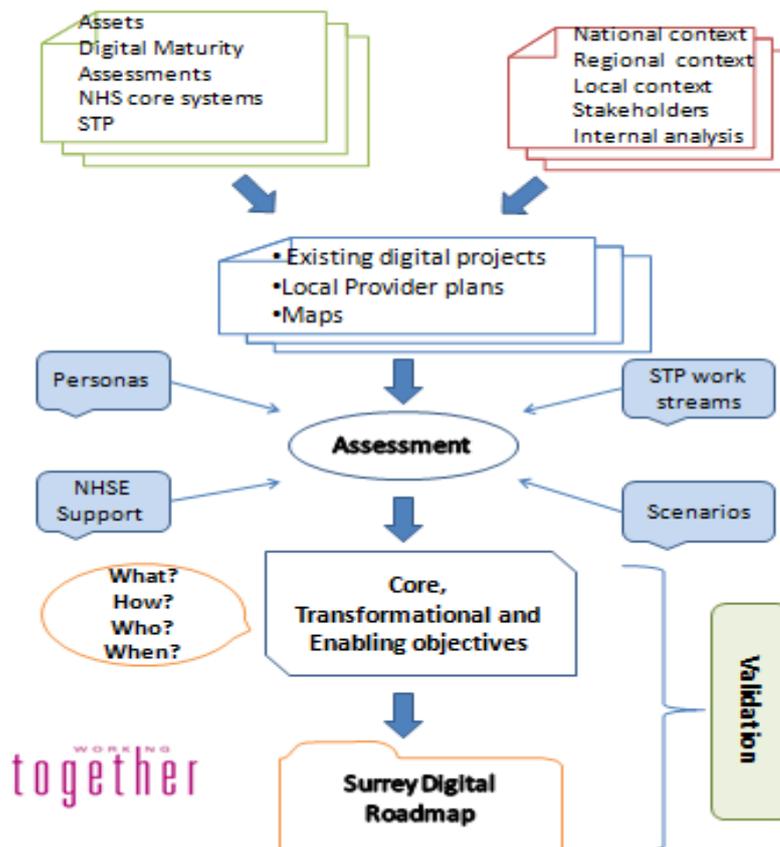
- NHSE published the General Practice Forward View on (20 April). Late publication of these guidelines has delayed the development of the LDR.
3. The footprint membership endorsed by NHS England in November comprises:
 - North West Surrey Clinical Commissioning Group (CCG) as lead
 - Guildford and Waverley CCG, Surrey Downs CCG and Surrey Heath CCG as partners.
 - Ashford and St Peter's Hospitals NHS Foundation Trust , Royal Surrey County Hospital NHS Foundation Trust and Epsom and St Helier University Hospitals NHS Trust as partners.
 - Two community health providers; Virgin Care and Central Surrey Health
 - One mental health provider, Surrey and Borders Partnership (SABP) South East Coast Ambulance Service (SECAMB)
 - Member practices within the CCGs as partners.
 - East Surrey CCG and East Surrey Hospitals are stakeholders in this footprint and partners in the M23 corridor footprint; and
 - North East Hampshire and Farnham CCG and Frimley Park Hospital are stakeholders in this footprint and partners in the Southampton Hampshire Isle of Wight and Portsmouth (SHIP) footprint.
 4. In April the STP programme was launched:
 - Three workshops have been run to gather the wants and needs for the clinical pathways.
 - The last workshop is due to be run in mid May.
 - The LDR must support the requirements identified in the STP.

Governance is being realigned to match the requirements of the STP initiatives. Members of the LDR team have attended the STP workshops and have gathered further digital requirements from these sessions.
 5. NHS England expects this Digital Roadmap to be signed off by the Health and Wellbeing Board prior to being submitted in June 2016.

Progress so far:

6. A working group comprised of General Practice Information Technology (GPIT) leads, chief information officers and IT directors from health and social care providers meets on a bi-weekly basis to develop the LDR. Engagement from partners across the footprint is good.
7. The group has defined its vision for the LDR (Annex 1) in terms of service user experience and has made good progress on gathering the necessary information to deliver the Surrey Digital Roadmap and has agreed to use the approach below.

Delivering the Surrey Digital Roadmap



8. There is a broad range of informational sources that will be utilised in the development of the Surrey Digital Roadmap. These include national guidance, digital maturity assessments, existing digital projects and programmes, clinician and patient engagement, planning workshops and strategic direction provided through the development of the STPs. Below are the key sources of information that will inform the development of the Surrey Digital Roadmap

- Digital maturity Assessments from health and social care providers
- *10 Universal Priorities from NHSE, Guidance for Developing Local Digital Roadmaps (Annex 2)*
- Knowledge gathered from LDR workshops
- Work recently completed by LDR partners
- Future digital transformation plans of the LDR partners
- National and Regional IT initiatives
- Alignment with the STP workstreams
- *The nine 'must dos' for 2016/17 for every local system, Delivering the Forward View NHS planning guidance 2016/17 – 2020/21, (Annex 3)*
- General Practice Forward View
- GPIT forums
- Healthwatch UK patient forums
- Surrey Shared Electronic Care Record programme
- Estates and Technology Transformation Fund guidance
- Guidance for Developing Local Digital Roadmaps

9. The working group is continuing to gather information across all parties in the footprint. Workshops are held on a bi-weekly basis to develop the group's understanding of our current status and future plans to deliver the '10 Universal Capabilities' for 2020 and the '9 Must Dos' for 2016/17. These workshops facilitate a strategic approach to delivering the digital capabilities, though rationalising the projects that partner organisations are delivering and where possible consolidating projects into countywide programmes. These footprint wide initiatives require prioritisation and alignment with the emerging STP work streams.
10. The Surrey Electronic Shared Care Record has made good progress gathering the requirements for an interoperability platform and engagement with clinician and patient groups has commenced.
11. The working group is incorporating national initiatives into the LDR that will support the development of local digital systems and ensure compatibility with national digital transformation. The LDR will include national digital systems, as well as drawing on research, guidance and recommendations from the Academy of Medical Royal Colleges (AoMRC) and The Health and Social Care Information Centre (HSCIC) and other national bodies.
12. The LDR working group emphasises that addressing working practises, cultures and behaviours are as important as the evolving technology. To facilitate this development of the workforce, a change management work stream will be required to deliver the digital roadmap.

Expected Outcomes:

13. Communications networking seamlessly connecting all health and social care professionals capable of supporting the Digital Roadmap program through to 2020 and beyond.
14. Professional care workers will be able to access the information they need at the point of care delivery in real time, at any time on fixed and mobile devices to provision the most appropriate care pathway with consistently high quality care.
15. Progressively moving towards being paper free at the point of care delivery by 2018.
16. Increased patient choice in the care pathway they receive and how they receive this care.
17. Automated and improved data collection, analysis and performance reporting to optimise use of resources and improve productivity while reducing the cost to deliver.
18. Improved use of the combined assets of providers' delivering care across the Surrey health economy.

19. Information governance and patient consent appropriate to the intended primary and secondary use of patient data.
20. Patient access to integrated, signposted and easy to use service directories from providers of health and social care across the Surrey health economy to facilitate self-management.
21. Each of these outcomes will contribute to closing the health and wellbeing gap, the care and quality gap and the funding and efficiency gap. The actual contributions to closing these gaps will be articulated in the individual project business cases and benefits measurement processes.

Digital Roadmap submission:

22. Work is underway drafting the LDR and the working group is currently creating a summary of the LDR. The summary includes an outline of the aspirations, principles, key deliverables, milestones, benefits and approach to funding to gain local approval from all participating organisations. This will be completed by 20 May.
23. The next iteration will be to create a detailed LDR, fully articulating the vision, current and planned initiatives with a high level schedule to deliver the universal capabilities, national priorities, interoperability across the Surrey health and social care economy; and enablers for the STP. This will be completed by 3 June.
24. Members of the LDR working group will participate in the drafting of the document and socialisation of the LDR document will be completed by 17 June.
25. Sign off of the final LDR will be completed by 24 June.
26. Submission of the approved LDR to NHSE will be completed by 30 June.

Conclusions:

27. Good progress has been made at this stage of the Surrey footprint Digital Roadmap programme from its initiation following NHS England's endorsement in November.

Next steps:

28. The Digital Roadmap programme will continue to develop and will be completed for approval by the Health and Wellbeing Board in June and submission to NHS England later that month.
29. Complete business cases for current and identified projects; obtaining sign-off and funding to deliver those projects.

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Annexes:

Annex 1 - Surrey Digital Roadmap Vision

Annex 2 - *10 Universal Priorities from NHSE*, Guidance for Developing Local Digital Roadmaps

Annex 3 - *The nine 'must dos' for 2016/17 for every local system*, Delivering the Forward View NHS planning guidance 2016/17 – 2020/21, (Annex 2)

Annex 4 – Glossary of Terms

Annex 5 – Surrey Footprint Digital Roadmap - Status Update. Report considered by the Health & Wellbeing Board on 10 March 2016.

Sources/background papers:

NHS “Five year forward view” October 2014

NHS “Personalised Health and Care 2020 Using data and technology to transform outcomes for patients and citizens” November 2014

NHS “The Forward View into action: Planning for 2015/16” December 2015

NHS National Information Board “The Forward View into action: Paper-free at the Point of Care – Preparing to develop local digital roadmaps” April 2016